

Access to ArchivesSearch using Internet Explorer

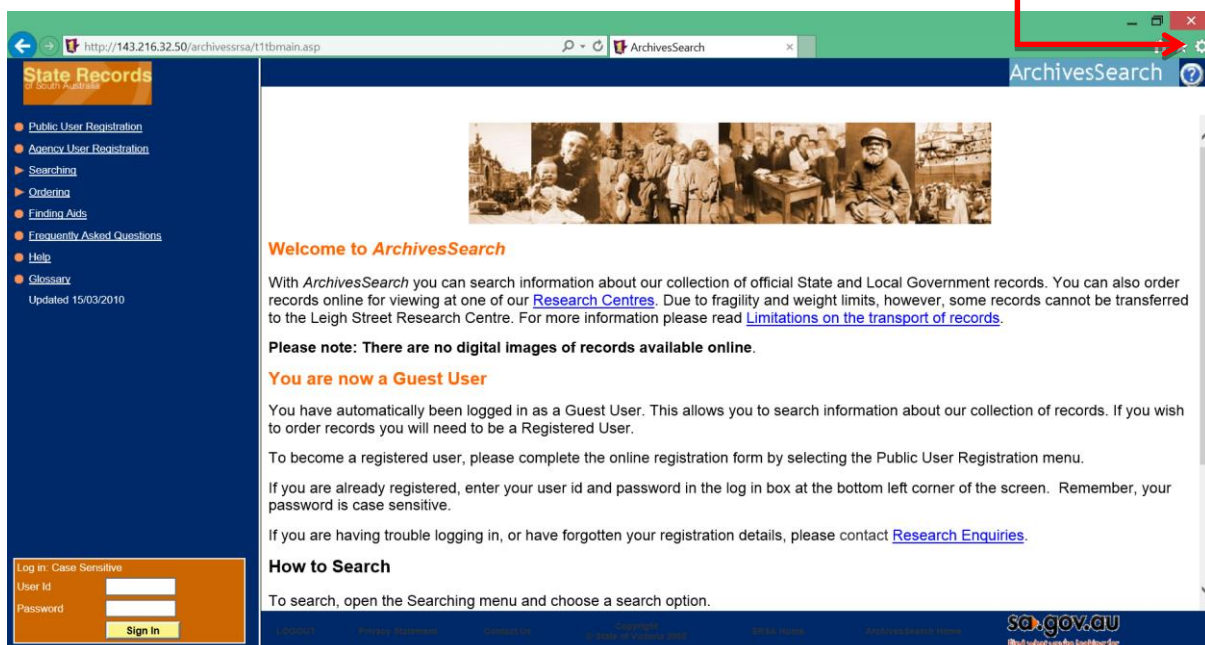
Some customers have experienced difficulties accessing the *ArchivesSearch* catalogue (www.catalogue.archives.sa.gov.au) using various internet browsers.

ArchivesSearch is only fully operational on Windows Internet Explorer (IE) browsers. However even using IE carries some difficulties:

- » menu colours appearing as dark blue rather than orange
- » the absence of a 'Request Unit' option when customers are logged on and viewing units
- » customers being unable to log on using current user ID's and passwords.

Customers experiencing these issues will need to make the following change to their browsers. This change will not affect the operation of other websites.

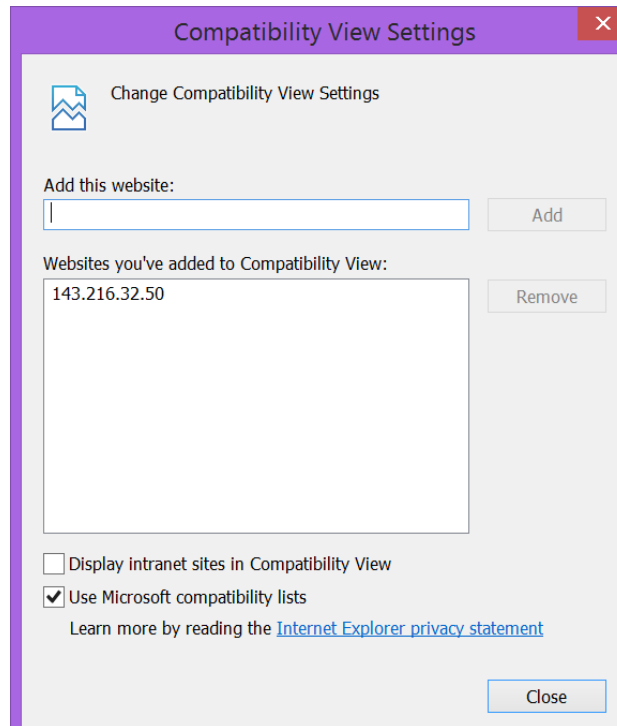
1. On the browser at the top right hand corner click on the **cog symbol**:



The screenshot shows the ArchivesSearch website in Internet Explorer. A red arrow points to the gear icon (cog symbol) in the top right corner of the browser window. The website content includes a navigation menu on the left, a main heading 'Welcome to ArchivesSearch', and a 'Log in' section at the bottom left.

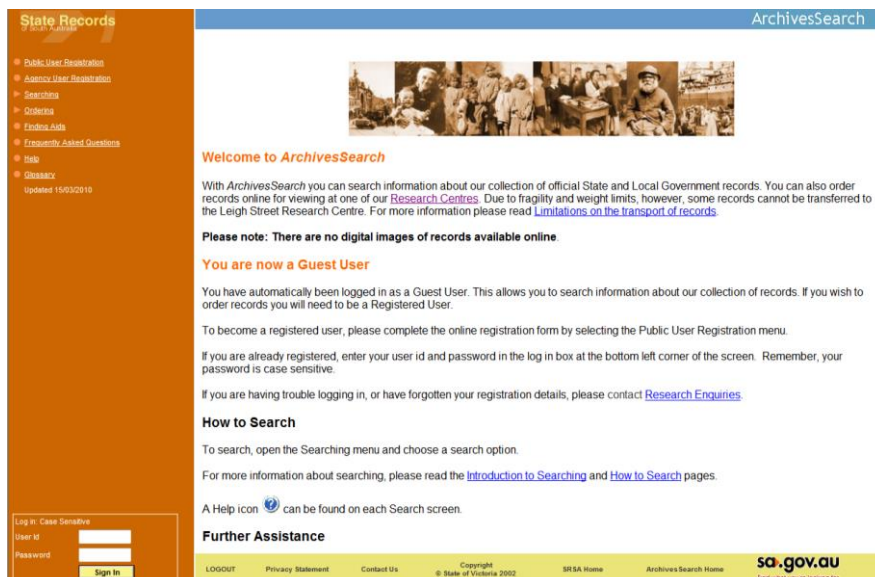
2. In the drop down menu select **Compatibility View Settings**.

- In the window select the **Add button**.
The website IP Address 143.216.32.50 will move from the 'Add this website:' field to the large box as seen in the screenshot below.



- Click **close**.
- The website may need to be refreshed by restarting Internet Explorer or forcing the browser to reload the page.

The browser should now be displaying the site in orange with all normal log on, searching and ordering functionality available.



Need further assistance?

Visit the **State Records Research Centre**

115 Cavan Road, Gepps Cross SA 5094

Tel (+61 8) 8343 6800

Web www.archives.sa.gov.au